

Category	Document No.	Version:	Issue Date:	Review Date:
DQMS-Quality	P-DQMS-001	2.1	01-01-2012	03/02/2015

This policy supersedes all previous policies related to this topic, and applies to all employees of Roadside Products Pty Ltd.

PURPOSE

To ensure that Roadside Products is and remains the leading producer and supplier of the highest quality Guide and Marker Posts anywhere.

SCOPE

Our Quality Policy applies the basis for how we conduct our business, manufacturing to the highest quality standards, managing our staff and processes, how we deal with our suppliers and how we service and communicate with our customers.

VALUES

This policy links directly to all of our values:

AIM

To ensure we define and maintain the highest standards and consistency in everything we do.

- Excellent levels of customer service
- Building strong relationships with our customers and partners in supply and distribution
- High Quality, safe and cost effective products
- Continuous improvement of our products and systems
- Team work, effective communication and responsibility to our staff and clientele
- A safe and efficient working environment

COMPLIANCE

Roadside Products is committed to working within the quality framework established by the relevant standards of ISO: 9001, within the scope of its operations. In doing so, Roadside Products commits to regularly reviewing and auditing its key business areas to ensure continuous improvement, and compliance to the standards.

RESPONSIBILITIES

Assurance of quality and integrity are the responsibility of:

Management will provide and maintain:

- The Managing Director, responsible for creating an atmosphere of high standards;
- The Directors, Managers and Supervisors, who are responsible for the development and implementation of quality systems; and
- All employees, who are responsible for the quality of his or her work and for suggesting improvements in quality.

Quality System:

- The [Quality Manual](#) (Document No. M-DQMS-001) is the top tier of our documentation system. It gives an overview of our Quality System.
- Our Quality Manual is supported by corporate policies and key operating procedures for aligning our business processes to the ISO: 9001 standards. These documents form the second tier and are all listed in the Quality Manual.
- The third tier of the documentation system is made up of key manufacturing/testing documents, forms and specifications developed by each key business area.

This Policy is authorised by:



Managing Director

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